



## Client Evaluation of the Postpartum Doula

Thank you for taking the time to complete this evaluation. Please mail this form to NAPS Doulas or return directly to your doula. This form will be used for your doula's certification/re-certification. You may be contacted by a NAPS Doulas representative to confirm the details of this form. If you have questions, please feel free to contact NAPS Doulas at (206) 956-1955 or [info@napsdoulas.com](mailto:info@napsdoulas.com). This form is available online at [www.napsdoulas.com/parent-evaluations](http://www.napsdoulas.com/parent-evaluations).

Doula's Name: \_\_\_\_\_

Client's Name: \_\_\_\_\_

Client's Phone: \_\_\_\_\_ Client's Email: \_\_\_\_\_

Baby's Date of Birth: \_\_\_\_\_ Dates Worked with Doula: \_\_\_\_\_

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Please circle the number that most closely reflects your opinion of the doula's contribution.

N/A=Not Applicable, 1-Strongly Disagree, 2-Disagree, 3-Neither Disagree nor Agree, 4-Agree, 5-Strongly Agree

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|---|---|---|---|-------|--|
| 1 | 2 | 3 | 4 | 5     | The doula acted in a professional manner.  |
| 1 | 2 | 3 | 4 | 5     | The doula was responsive to my needs.  |
| 1 | 2 | 3 | 4 | 5     | The doula was responsive to my baby's/babies' needs.   |
| 1 | 2 | 3 | 4 | 5     | The doula was knowledgeable about newborn care and characteristics.  |
| 1 | 2 | 3 | 4 | 5     | The doula was able to answer my questions.   |
| 1 | 2 | 3 | 4 | 5     | The doula could explain the changes of the postpartum period.  |
| 1 | 2 | 3 | 4 | 5     | The doula provided assistance, reassurance, & guidance during feeding.   |
| 1 | 2 | 3 | 4 | 5     | The doula demonstrated good listening skills.  |
| 1 | 2 | 3 | 4 | 5 N/A | The doula was responsive to other family member's needs.   |
| 1 | 2 | 3 | 4 | 5 N/A | The doula was able to provide information regarding resources such as lactation support, daycare providers, etc. |
| 1 | 2 | 3 | 4 | 5 N/A | The doula was able to explain some coping strategies that were helpful.  |

What was the most valuable aspect of your doula's support? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

How could your doula improve their support? \_\_\_\_\_

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\_\_\_\_\_